

Printing in Joyner Library

About the Quota:

ECU has implemented a printing quota for students which limits free printing to 1,250 black and white pages per Academic year. (August 1st through July 31st) This equates to a credit of \$25.00 per year for printing

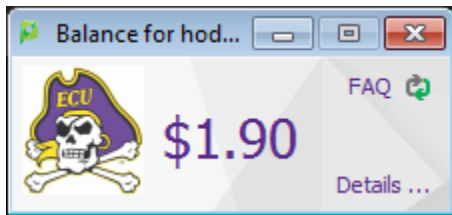
Printing costs are: \$0.02 for BW, and \$0.10 for Color.

How it works:

All students will receive \$10.00 for Fall and Spring semesters, and \$5.00 for the Summer. Any balance not used after Fall or Spring will roll over to the next semester. However, on August 1st of each year, the balance will reset back to \$10.00 for the Fall Semester. This effectively gives each student one ream of paper during Fall and Spring, and 250 sheets for the summer. If you've exhausted your quota for the semester, you can add money to your account at <http://pirateprint.ecu.edu>. **NO REFUNDS**, this is a campus policy, however if you have a major printing error, like losing 50 or more pages due to printer failure, you may put in a ticket at <http://ithelp.ecu.edu> to request the refund.

How to Print:

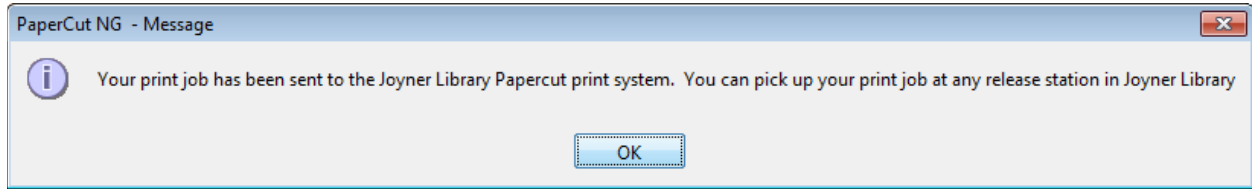
When you log in, you will notice this box:



This displays your printing balance, and it will update every time you print.

Submit all print jobs to the PapercutJoyner printer on PC's or use the Black and White or Color print queues on a Mac.

After you submit your print job, the following popup will appear:



You can pick up your print job at any of the release stations in the library. There are 4 on the 1st floor, one in the basement, one in the Teaching Resources Center on the 2nd floor, and one in the North Carolina Collection on the 3rd floor.

Sign in to the release station with your PirateID. Once signed in, you will see the list of items you sent to the printer. You may choose to cancel a print, or release it to the printer.

If you need assistance, please visit your closest service desk.