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Joyner Library



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Last Updated: 2015-07-21

**East Carolina University
2007-08 Unit Annual Progress Reports**

Unit: Academic Library Services (ALS)

Unit Highlights:

- To support its goal to **develop a vision for change to guide the library in accomplishing its mission to serve the university community and region**, ALS completed an intensive re-visioning process. Outcomes of the re-visioning process included:
 - A library-wide retreat with 95% staff and faculty participation.
 - A statement of shared values and proposed mission and vision statements currently being considered for incorporation into the Unit Code of Operations.
 - Use of the results of focus groups, user surveys, an environmental scan, and a study of existing positions to improve services and resource allocation.
 - Organizational changes including the appointment of one Associate Director and two Assistant Directors, appointment of an Innovation & Technology Officer, the decision to recruit and hire an Assistant Director for User Services and an Assistant Director for Collections & Technical Services, the decision to recruit and hire seven additional faculty members, and the reorganization of several departments. Outstanding individuals have been hired for the following positions: Assistant Director for Collections & Technical Services, Assistant Director for User Services, Coordinator of Instructional Services, Distance Education Co-coordinator, Electronic & Continuing Resources Acquisitions Coordinator, Head of Reference, and University Archivist & Records Manager.
 - A series of educational forums open to all library staff on topics relevant to academic libraries, such as Web 2.0 technologies, learning commons, special and digital collections, and library trends.
 - Incorporation of the re-visioning task force's recommendations into ALS's planning and evaluation processes.

- To support its goal to **improve accessibility, awareness, and use of library collections and services**, ALS:
 - Published a 30-page annual report illustrating major accomplishments during 2007. The annual report was distributed to university faculty and administrators, donors, patrons, and other libraries.
 - Digitized the 1590 Theodor de Bry Latin edition of *A Briefe and True Report of the new Found Land of Virginia* written by Thomas Harriot.

- Added a tabbed search box widget to the library homepage. The widget searches the library catalog, databases via the federated OneSearch, and E-Journal titles.
- Introduced an ADA-compliant ILLiad patron web interface with new functionalities for requesting and tracking interlibrary loan and document delivery requests.
- Increased the number and variety of face-to-face and online instruction/research sessions taught to undergraduate and graduate students.
- Created virtual tours, online tutorials and video podcasts to support self-directed learning.
- Increased outreach to ECU faculty by hosting two FaculTeas, publishing a monthly faculty E-newsletter, making presentations at faculty meetings, and distributing the Special Collections departmental newsletter to all faculty.
- Hosted a program and reception as part of the ECU New Faculty Orientation program.
- Added approximately 289,500 e-resources titles to the library catalog.
- Purchased MARC record sets for several large microform sets and loaded them in the library catalog.
- Promoted library services and collections through advertisements on student buses, in publications including *Servire*, *Mixer*, and *The East Carolinian*, and through presentations, displays, and booths at numerous campus events.
- Added a toll-free number and a Meebo IM widget to the Ask-a-Librarian services.
- Relocated the video/DVD collection to the first floor.
- Added 20 laptops and four video cameras for check-out by students; installed five MAC computers for public use.
- Increased the number of hours Special Collections & Archives is open on weekends.
- Added the Eastern North Carolina Postcard Collection, resources from the School of Art's Digital Resources Center, and Special Collections' weekly staff pick selections to the *Encore* digital asset management system.
- Held two successful Game Nights aimed at undergraduate students.
- Subscribed to or purchased approximately 30 new databases, including: ACLS Humanities E-books, American Civil War Research Database, AP Images, APA Style Guide to Electronic References, ASCE Civil Engineering Database, ASTM Standards, Book Review Digest (retrospective and current), Chicago Manual of Style, Credo Reference, Econometric Society Monographs, Encyclopedia of Popular Music, Foundation Directory Online, Gale Directory Library, GeoBase, Global Road Warrior, iPOLL, IRIS, Iter Bibliography, Knovel, Library Literature and Information Science Fulltext and Retrospective, Literature Resource Center, Oxford Art Online, Oxford Islamic Studies Online, Reference Universe, Science Direct backfiles, Science Direct Freedom Collection, Social Science Research Network, Tests in Print, Vault Online Career Center Library, Video Librarian Plus, Web of Science

- backfiles, Women's Studies International, and World Shakespeare Bibliography.
- Acquired significant North Carolina materials, including
 - the complete back-run of the *Biblical Recorder*, a Baptist newspaper and the longest continually running publication in North Carolina history
 - New Hanover County records important for supporting maritime studies in eastern North Carolina
 - *Turner's North Carolina Almanac*
 - An original 1929 edition of Sinclair Lewis's *Cheap & Contented Labor*, which collected his newspaper accounts of the Marion Mill Strike.

 - To support its goal to **lead the university in the areas of scholarly communication, open access and electronic theses/dissertations**, ALS:
 - Began a pilot for *The ScholarShip*, ECU's institutional repository. A new server was purchased.
 - Digitized a number of student research projects from Interior Design to be added to the institutional repository.
 - Digitized the entire run of *Rebel* magazine, a student publication from the School of Art.
 - Enhanced access to ECU School of Music faculty, student ensemble, and visiting artist concert recordings by eliminating a two-year cataloging backlog of these materials.
 - Actively participated on the ECU Electronic Theses & Dissertations Task Force, which developed administrative procedures for the transition from print to electronic submission of theses and dissertations and set up an online submission site with Proquest. ALS will receive an electronic copy of all theses and dissertations at the time they are submitted to Proquest so that they can be included in *The ScholarShip*.
 - Became a member of LOCKSS Alliance, Portico and SPARC, three initiatives aimed at supporting new types of scholarly communication and preserving access to digital resources.
 - Activated open access electronic resources in Serials Solutions, included catalog records in the online catalog, and incorporated them into service desk and instruction initiatives.
 - Developed a plan to enhance the North Carolina Periodicals Index by adding links from index entries to the corresponding full text article when available in open source periodicals.

 - The following items helped ALS accomplish its goal to **enhance library staff environment through opportunities such as training, mentoring, improved communication and recognition**:
 - The Library Fellowship Program, a unique program that gives library staff members who have an M.L.S. degree the opportunity to spend a year in a

faculty librarian position and gain experience that will help prepare them for professional careers. Fellowship recipients receive support for travel to conferences and professional gatherings. Leigh Younce was the first fellowship recipient. Over the course of the 2007-08 year, she worked in a faculty role in Reference, Digital Projects and Special Collections.

- A new faculty mentoring program, which will be mandatory for all new faculty. The Faculty Affairs Committee appointed the Library Mentoring Subcommittee to develop guidelines and manage the program.
 - A “Kudos” board which allows staff to publicly recognize their colleagues’ excellent work.
 - A day-long staff retreat facilitated by noted organization development consultant Maureen Sullivan. Ninety-five percent of staff and faculty participated in the retreat.
 - An annual staff development day in May with library-wide and departmental activities.
 - Sponsored two sessions of a program called “The Seven Habits of Highly Effective People.”
 - Provision of 70 personal counseling consultations by the Assistant Director for Administrative Services.
 - Coaching for supervisors and managers.
 - Support for career banding implementation and other human resources matters.
 - Financial support and travel time for faculty and staff to attend conferences, professional meetings, workshops and webinars.
 - The *Joyner Ten*, a set of activities that introduced staff to Web 2.0 tools.
 - Regular departmental staff development and training sessions.
- ALS’s fifth goal for 2007-2008 was to **review and assess facility needs**. The Dean and the Building Operations Manager helped evaluate and select the successful candidate to conduct a space plan for Joyner Library and the Music Library. The selected firm was scheduled to begin the evaluation of the current physical space in February. Due to delays outside the unit’s control, this did not occur. As of June 14, 2008, the space planners have not made a site visit or started the planning process. Nonetheless, ALS has made some progress towards this goal, including:
 - Purchasing online journal archives so that the print journals could be withdrawn, freeing up space on second and third floors of Joyner Library.
 - Assessing the Government Documents collection and beginning to withdraw materials not needed to support the needs of ECU and eastern North Carolina.
 - Increasing the number of group study rooms.
 - Enhancing current library public spaces by purchasing comfortable seating and tables for collaborative work.

- Having an interior designer assess the space occupied by the Ronnie Barnes African-American Resources Center and make suggestions as to the type of leisure furniture that should be purchased for the area.
- Personnel actions:
 - The following individuals were hired for tenure-track faculty positions:
 - Erik Estep: Reference Librarian in the North Carolina Collection
 - Gretchen Gueguen: Digital Initiatives Librarian
 - Mark Sanders: Head of Reference (previously was Student Outreach Coordinator and Interim Head of Reference)
 - Patrick Carr: Electronic & Continuing Resources Acquisitions Coordinator
 - Angela Whitehurst, Distance Education Co-coordinator
 - Amy Gustavson: Coordinator of Instructional Services
 - Kacy Guill: University Archivist
 - Robert James: Assistant Director for User Services
 - Eleanor Cook was hired as Assistant Director for Collections & Technical Services, with the rank of Associate Professor and was granted tenure.
 - Carolyn Willis received tenure and was promoted to Associate Professor, effective July 1, 2007.
 - The following individuals were hired in staff positions:
 - Floyd Conner (Building Operations)
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 - Laura Hensley (Circulation)
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 - Warren Rolinson (Security)
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- Scott, R. L. (2007, July). *Wilmington Shipyard*. Invited presentation at Cape Fear Museum, Wilmington, North Carolina.
- Scott, R. L. (2007). *Wired to the World: Podcasting*. *North Carolina Libraries*, 65 (1/2), 28.
- Teel, L. M. (2008, June). *Collaborative Digitization: Show and Tell*. Invited presentation at American Library Association, Anaheim, California.
- Teel, L. M. & Walker, H. J. (2008, October). *The Eastern NC Digital Library*. Invited presentation at North Carolina Library Association Biennial Conference, Hickory, North Carolina.
- Teel, L. M. (2008, July). *Voices of Experience*. Invited presentation at North Carolina ECHO Digitization Institute, Wilmington, North Carolina.
- Service highlights:
 - Anna Dougherty and Carolyn Willis received the 2008 Centennial Award for Excellence in the category of Ambition, along with other members of Gardeners for Hope, the Joan Balch Breast Cancer Fund, for their outstanding work in raising funds for local breast cancer patients.
 - Faculty members served on the following Faculty Senate Committees:
 - Academic Awards Committee (Patricia Dragon, chair)
 - Academic Integrity Board (William Gee, Mark Sanders)
 - Barefoot Committee (Matt Reynolds)
 - Calendar Committee (Linda Teel)
 - Career and Continuing Education Committee (Nara Newcomer)
 - Citation Appeals Committee (Carolyn Willis)
 - Copyright Committee (Lisa Barricella, Dale Sauter)
 - Faculty Grievance Committee (Jan Mayo, vice-chair)
 - Honorary Degrees, Awards, and Distinctions Committee (Ralph Scott)
 - Parking & Transportation Committee (Ralph Scott)

- Unit Code Screening Committee (Bryna Coonin)
- University Budget Committee (Ralph Scott, chair)
- University Curriculum Committee (Jan Lewis, secretary)
- University Due Process Committee (Ralph Scott, chair)
- University Film Committee (Dale Sauter)
- University Hearing Committee (Maury York, chair)
- University Libraries Committee (Beth Winstead)
- Faculty also served on the numerous other university committees, including the Children of SPA Employees Scholarship Committee (Alan Bailey), College of Education Wachovia Partnership East Advisory Board (Linda Teel); Committee on the Status of Women (Beth Winstead, chair), Distance Education Advisory Council (Jan Lewis), ECU Constitution Day Planning Committee (Linda Teel), ECU New Faculty Orientation Committee (Mark Sanders, Carolyn Willis), ETD Task Force (Jan Lewis), Humor Festival Steering Committee (Mark Sanders), SACS Steering Committee (Larry Boyer), Student Health Advisory Committee (Jean Hiebert, David Hursh), Summer Reading Program Steering Committee (Mark Sanders), and University Outcomes Assessment and Program Review Council (Jan Lewis).
- Faculty serving in leadership roles on national and state committees include:
 - Alan Bailey: Coretta Scott King Book Award Committee Juror
 - Larry Boyer: Library Administration and Management Association, Building & Equipment Section, Vice-Chair/Chair-Elect
 - Bryna Coonin: North Carolina Library Association (NCLA) Executive Committee
 - Bryna Coonin: NCLA Endowment Committee, Chair
 - Bryna Coonin: Association of College & Research Libraries Science & Technology Section 2009 Program Planning Committee, Co-chair
 - Bryna Coonin: American Library Association (ALA) RUSA/MARS User Access Committee, Co-Chair
 - Patricia Dragon: ALA ALCTS CCS Subject Analysis Committee Subcommittee on Genre/Form Implementation, Chair
 - Erik Estep: ALA Social Responsibilities Round Table Newsletter Editor
 - David Hursh: Southeast Music Library Association, Local Arrangements Committee, Chair
 - Nara Newcomer: Music Library Association, Horizon Integrated Library System Music Users' Group, Leader
 - Mark Sanders: ALA RUSA Library Services to the Spanish, Co-chair
 - Dale Sauter: NCLA Round Table on Special Collections, Chair
 - Ralph Scott: NCLA Executive Committee

- Ralph Scott: Editor, *North Carolina Libraries*
 - Linda Teel: ALA/American Association of School Librarians Distinguished School Administrators Award Committee, Chair
 - Carolyn Willis, NCLA College & University Section, Co-Chair
- Jackie Cannon served as secretary of the university's Organization of African American Faculty & Staff.
- Lynda Werdal served as the campus advisor for the Lutheran Student Ministry.
- Community Engagement Activities:
 - ALS hosted the 2007 Eastern North Carolina Literary Homecoming. This event is a collaborative effort with the College of Arts & Sciences, Sheppard Public Library, and the community. This year's event featured a diverse group of authors, including Philip Gerard, Dorothy Spruill Redford, Lu Ann Jones, and Samm-Art Williams. It involved local communities through four pre-events held throughout the region.
 - The Joyner Library Support Staff Committee organized and sponsored the J.Y. Joyner Paraprofessional Conference, which drew attendees from libraries across North Carolina and neighboring states. Numerous faculty and staff gave presentations during the conference.
 - The Teaching Resources Center planned, developed and implemented the Third Annual *Librarian to Librarian Networking Summit: Reshaping Our Past – Embracing Our Future*, which provided professional development for more than 160 school media personnel around the state of North Carolina.
 - An exhibit area was created on second floor of Joyner Library. The inaugural exhibit was *Reflection on Nature: One Hundred Works*, the sculptures of ECU faculty member Hanna Jubran. The three-month exhibit kicked off with an opening ceremony on Thursday, March 27.
 - Joyner Library co-sponsored the ECU Humor Festival & Conference, which was selected as the Association of College Unions International Collaborative Program of the Year.
 - Joyner Library held *The Mini Page Education Summit* moderated by Ms. Betty Debnam Hunt to provide a discussion on classroom education and literacy trends for the future. Panelists included faculty members of the College of Education as well as faculty members of Joyner Library.
 - ALS held a reception to honor Kathy Taft, who has donated NC adopted textbooks, valued in excess of \$500,000 to the Teaching Resources Center. Attendees included members of the General Assembly and local dignitaries.
 - The Teaching Resources Center's Centennial Exhibit entitled *100 Years of Teaching* was part of the university's Centennial celebration.
 - The Teaching Resources Center displayed public school artwork from the majority of the Pitt County attendance areas. It exhibited many seasonal

- displays promoting titles from the collection for pre-service teachers and area educators to integrate into the curriculum.
- The North Carolina Collection developed an extensive exhibit on the Civil War in Eastern North Carolina.
 - Special Collections hosted a meeting of the Pitt County Family Researchers.
 - The University Archives organized a project funded by the ECU Centennial Task Force and the North Carolina Humanities Council to undertake an oral history of first-generation graduates of East Carolina University.
 - Principal investigator Dale Sauter and ALS colleagues submitted and were awarded an NC ECHO digitization grant in the amount of \$35,715 to digitize negatives from the *Daily Reflector* Negative Collection (Seeds of Change grant).
 - Alan Bailey served as collection development consultant to the Fountain Public Library, at the request of the town mayor, and is a member of the Edgecombe Community College Library Advisory Committee.
 - Bryna Coonin was appointed to serve on the NC Council on the Holocaust by Senator Marc Basnight.
 - Dale Sauter was appointed to serve on the City of Greenville Historic Preservation Committee.
 - Faculty from The Teaching Resources Center served as judges and scorekeepers for the Pitt County Battle of the Books and Quiz Bowl.
 - Numerous members of the faculty and staff volunteered and helped coordinate the Sheppard Public Library book sale.
 - The Joyner Library Support Staff Committee sponsored a Relay for Life team to raise funds for the American Cancer Society.
 - Maury York received the Distinguished Alumni Award, University of North Carolina at Chapel Hill, School of Information and Library Science.
- Summarize key issues still to be addressed in the unit in order of importance (i.e., resource needs, pending challenges). Provide bulleted listings and brief descriptions of issues.
 - Automated storage and retrieval system
 - The library lacks the collaborative and individual study and learning spaces needed by our students. An automated storage and retrieval system is a high priority, as it can house hundreds of thousands of volumes of journals and monographs in a compact environment and open up space that is currently used for stacks.
 - Collaborative Learning Center
 - This Center will offer open, inviting spaces – with comfortable, flexible furniture and multimedia labs – enabling students to work together in groups or individually. It will allow for the centralization of services, such as the Pirate Tutoring Center, the

Writing Center, technical support, and research assistance. The continued delays in scheduling the space planners have stymied development of the Center.

- Space for faculty and staff offices and work areas
 - The size of the ALS staff must grow to support the increased number of students and faculty at ECU. Increasingly, it is a challenge to provide suitable office and working space for our staff. Relocation of the Department of Library Science and Information Technology would help in this regard.
- Teaching Resources Center facility needs
 - The Teaching Resources Center has identified the need for additional equipment, furniture, a new service desk, and higher capacity levels.
- Special Collections physical facilities
 - Space for expansion of the book collections has been exhausted and the stack areas for the East Carolina Manuscript Collection and the University Archives contain only limited room for expansion. Climate control is unacceptable. Space for fumigating, cleaning and processing collections is badly needed. Obtaining adequate cold storage space to care for audiovisual collections is also a priority.
- Salary implications of career banding
 - ALS committed significant amounts from its operating budget to help bring career-banded Information Technology and Administrative Support positions closer to the market index for their competency levels. After these funds were committed, the state provided funds for one-time salary adjustments to bring those individuals up to 100% of the market index. In the upcoming year, ALS must determine how to address similar salary issues with Library Services positions. At this time, it is not known whether the state will provide funds to bring these individuals up to 100% of the market index.
- Implementation of Symphony, a significant change in the integrated library system.
 - Implementation will result in a shared catalog with Laupus Library. Close coordination and collaboration will be required to transfer data accurately and comprehensively to the new system and design a public display that meets the needs of clientele at both libraries.
- Parking limitations
 - The library must take steps to make it easier for area residents and visiting scholars to use the library. Parking spaces near the library should be designated for use by visitors, including researchers and donors. The library promotes itself as “Eastern North Carolina’s Research Library.” It cannot fully achieve that role without improved parking for visitors.

2007-2008 Personnel Changes

- Personnel actions:
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Joyner Library



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Mission Statement

Adopted: 2007

Joyner Library is the intellectual heart of East Carolina University. We serve ECU's campus and distance education communities, act as a resource for the people of eastern North Carolina, and support ECU's contributions to the research community worldwide. We connect people to information and empower their lifelong learning by developing robust collections, superior services, and people-friendly spaces.

East Carolina University

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2007-08 Faculty Activity

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- Scott, R. L. (2007). *Wilmington Shipyard: Welding a Fleet for Victory for World War II*, Charleston SC: History Press.
- Scott, R. L. (2007, July). *Wilmington Shipyard*. Invited presentation at Cape Fear Museum, Wilmington, North Carolina.
- Scott, R. L. (2007). *Wired to the World: Podcasting*. *North Carolina Libraries*, 65 (1/2), 28.
- Teel, L. M. (2008, June). *Collaborative Digitization: Show and Tell*. Invited presentation at American Library Association, Anaheim, California.
- Teel, L. M. & Walker, H. J. (2008, October). *The Eastern NC Digital Library*. Invited presentation at North Carolina Library Association Biennial Conference, Hickory, North Carolina.
- Teel, L. M. (2008, July). *Voices of Experience*. Invited presentation at North Carolina ECHO Digitization Institute, Wilmington, North Carolina.
- Service highlights:
 - Anna Dougherty and Carolyn Willis received the 2008 Centennial Award for Excellence in the category of Ambition, along with other members of Gardeners for Hope, the Joan Balch Breast Cancer Fund, for their outstanding work in raising funds for local breast cancer patients.
 - Faculty members served on the following Faculty Senate Committees:
 - Academic Awards Committee (Patricia Dragon, chair)
 - Academic Integrity Board (William Gee, Mark Sanders)
 - Barefoot Committee (Matt Reynolds)
 - Calendar Committee (Linda Teel)

- Career and Continuing Education Committee (Nara Newcomer)
- Citation Appeals Committee (Carolyn Willis)
- Copyright Committee (Lisa Barricella, Dale Sauter)
- Faculty Grievance Committee (Jan Mayo, vice-chair)
- Honorary Degrees, Awards, and Distinctions Committee (Ralph Scott)
- Parking & Transportation Committee (Ralph Scott)
- Unit Code Screening Committee (Bryna Coonin)
- University Budget Committee (Ralph Scott, chair)
- University Curriculum Committee (Jan Lewis, secretary)
- University Due Process Committee (Ralph Scott, chair)
- University Film Committee (Dale Sauter)
- University Hearing Committee (Maury York, chair)
- University Libraries Committee (Beth Winstead)
- Faculty also served on the numerous other university committees, including the Children of SPA Employees Scholarship Committee (Alan Bailey), College of Education Wachovia Partnership East Advisory Board (Linda Teel); Committee on the Status of Women (Beth Winstead, chair), Distance Education Advisory Council (Jan Lewis), ECU Constitution Day Planning Committee (Linda Teel), ECU New Faculty Orientation Committee (Mark Sanders, Carolyn Willis), ETD Task Force (Jan Lewis), Humor Festival Steering Committee (Mark Sanders), SACS Steering Committee (Larry Boyer), Student Health Advisory Committee (Jean Hiebert, David Hursh), Summer Reading Program Steering Committee (Mark Sanders), and University Outcomes Assessment and Program Review Council (Jan Lewis).
- Faculty serving in leadership roles on national and state committees include:
 - Alan Bailey: Coretta Scott King Book Award Committee Juror
 - Larry Boyer: Library Administration and Management Association, Building & Equipment Section, Vice-Chair/Chair-Elect
 - Bryna Coonin: North Carolina Library Association (NCLA) Executive Committee
 - Bryna Coonin: NCLA Endowment Committee, Chair
 - Bryna Coonin: Association of College & Research Libraries Science & Technology Section 2009 Program Planning Committee, Co-chair
 - Bryna Coonin: American Library Association (ALA) RUSA/MARS User Access Committee, Co-Chair
 - Patricia Dragon: ALA ALCTS CCS Subject Analysis Committee Subcommittee on Genre/Form Implementation, Chair
 - Erik Estep: ALA Social Responsibilities Round Table Newsletter Editor
 - David Hursh: Southeast Music Library Association, Local Arrangements Committee, Chair

- Nara Newcomer: Music Library Association, Horizon Integrated Library System Music Users' Group, Leader
 - Mark Sanders: ALA RUSA Library Services to the Spanish, Co-chair
 - Dale Sauter: NCLA Round Table on Special Collections, Chair
 - Ralph Scott: NCLA Executive Committee
 - Ralph Scott: Editor, *North Carolina Libraries*
 - Linda Teel: ALA/American Association of School Librarians Distinguished School Administrators Award Committee, Chair
 - Carolyn Willis, NCLA College & University Section, Co-Chair
 - Jackie Cannon served as secretary of the university's Organization of African American Faculty & Staff.
 - Lynda Werdal served as the campus advisor for the Lutheran Student Ministry.
- Community Engagement Activities:
 - ALS hosted the 2007 Eastern North Carolina Literary Homecoming. This event is a collaborative effort with the College of Arts & Sciences, Sheppard Public Library, and the community. This year's event featured a diverse group of authors, including Philip Gerard, Dorothy Spruill Redford, Lu Ann Jones, and Samm-Art Williams. It involved local communities through four pre-events held throughout the region.
 - The Joyner Library Support Staff Committee organized and sponsored the J.Y. Joyner Paraprofessional Conference, which drew attendees from libraries across North Carolina and neighboring states. Numerous faculty and staff gave presentations during the conference.
 - The Teaching Resources Center planned, developed and implemented the Third Annual *Librarian to Librarian Networking Summit: Reshaping Our Past – Embracing Our Future*, which provided professional development for more than 160 school media personnel around the state of North Carolina.
 - An exhibit area was created on second floor of Joyner Library. The inaugural exhibit was *Reflection on Nature: One Hundred Works*, the sculptures of ECU faculty member Hanna Jubran. The three-month exhibit kicked off with an opening ceremony on Thursday, March 27.
 - Joyner Library co-sponsored the ECU Humor Festival & Conference, which was selected as the Association of College Unions International Collaborative Program of the Year.
 - Joyner Library held *The Mini Page Education Summit* moderated by Ms. Betty Debnam Hunt to provide a discussion on classroom education and literacy trends for the future. Panelists included faculty members of the College of Education as well as faculty members of Joyner Library.
 - ALS held a reception to honor Kathy Taft, who has donated NC adopted textbooks, valued in excess of \$500,000 to the Teaching Resources Center. Attendees included members of the General Assembly and local dignitaries.

- The Teaching Resources Center's Centennial Exhibit entitled *100 Years of Teaching* was part of the university's Centennial celebration.
- The Teaching Resources Center displayed public school artwork from the majority of the Pitt County attendance areas. It exhibited many seasonal displays promoting titles from the collection for pre-service teachers and area educators to integrate into the curriculum.
- The North Carolina Collection developed an extensive exhibit on the Civil War in Eastern North Carolina.
- Special Collections hosted a meeting of the Pitt County Family Researchers.
- The University Archives organized a project funded by the ECU Centennial Task Force and the North Carolina Humanities Council to undertake an oral history of first-generation graduates of East Carolina University.
- Principal investigator Dale Sauter and ALS colleagues submitted and were awarded an NC ECHO digitization grant in the amount of \$35,715 to digitize negatives from the *Daily Reflector* Negative Collection (Seeds of Change grant).
- Alan Bailey served as collection development consultant to the Fountain Public Library, at the request of the town mayor, and is a member of the Edgecombe Community College Library Advisory Committee.
- Bryna Coonin was appointed to serve on the NC Council on the Holocaust by Senator Marc Basnight.
- Dale Sauter was appointed to serve on the City of Greenville Historic Preservation Committee.
- Faculty from The Teaching Resources Center served as judges and scorekeepers for the Pitt County Battle of the Books and Quiz Bowl.
- Numerous members of the faculty and staff volunteered and helped coordinate the Sheppard Public Library book sale.
- The Joyner Library Support Staff Committee sponsored a Relay for Life team to raise funds for the American Cancer Society.
- Maury York received the Distinguished Alumni Award, University of North Carolina at Chapel Hill, School of Information and Library Science.

Academic Library Services

2007-2008 Annual Report Statistics

Collections	
Volumes held June 30, 2007	1,310,417
Number of monographic volumes purchased 2007-2008	20,175
Number of e-books	340,411
Number of current serials	21,533
Number of e-journals	95,340
Number of microform units	2,443,002
Number of Government Documents	530,877
Manuscripts and archives (linear feet)	11,400
Cartographic materials	112,603
Audio materials	21,252
Film and video	10,515
Expenditures for Library Materials	
Monographs	838,394
Current serials	3,981,944
Other library materials	64,009
Total library materials	4,884,348
Contract binding	53,431
Other operating expenditures	8,034,497
Instruction	
Number of library presentations to groups	700
Number of total participants in library presentations	14,703
Reference	
Number of reference transactions	32,380
Circulation	
Number of initial circulations	176,534
Total circulations	218,083
Interlibrary Loans	
Total number of filled requests provided to other libraries	8,534
Total number of filled requests received from other libraries	7,407

Summary of Academic Library Services' Achievement of its 2007-2008 Goals

Goal 1. Develop a vision for change to guide the library in accomplishing its mission to serve the university community and region.

- Academic Library Services (ALS) continued its intensive re-visioning process throughout the course of the year. Thirty-eight staff members served on the Re-visioning Task Force (RTF) or on one of four work groups. Major accomplishments included:
 - A library-wide retreat that led to a statement of shared values and proposed mission and vision statements
 - Changes in ALS's organizational structure
 - Work Group One's report on individual job inventories and departmental landscapes
 - A series of facilitated focus groups organized by Work Group Two on the topics of library services and a proposed collaborative learning center. The focus groups were conducted by consultants who provided a report summarizing participants' comments and suggestions.
 - Design and administration of a library use/awareness survey that was completed by 744 ECU faculty, staff and students. Work Group Three analyzed the results of the survey and presented conclusions and recommendations.
 - An Educational Forum series on topics relevant to academic libraries, organized by Work Group Four
 - An environmental scan of external trends affecting Joyner Library
 - Final RTF report with 83 recommendations, many of which are being used to guide library planning and track outcomes
- Organizational changes to support the vision for change included:
 - Appointment of one Associate Director
 - Appointment of three Assistant Directors
 - Reorganization of the Cataloging Department into three teams
 - Reorganization of Computing, Digital and Web Services and appointment of an Interim Web Services Librarian, with the web services team to report to this individual
 - The Center for Digital Projects was renamed Digital Collections and now reports to the Assistant Director for Special Collections
 - Decision to create positions of Assistant Director for User Services and Assistant Director for Collections & Technical Services
 - Decision to recruit for the following positions: Business Reference Librarian, Collections Coordinator, Coordinator of Instructional Services, Distance Education Co-coordinator, Electronic & Continuing Resources Acquisitions Coordinator, Electronic & Continuing Resources Cataloging Coordinator, and University Archivist and Records Manager.
- Joyner Library produced a 30-page annual report with photographs, images and text illustrating some of the Library's major accomplishments during the year. The annual report was distributed to faculty, university administrators, donors, patrons, and other libraries in the Southeastern US.

- R2 Consulting LLC presented its selection-to-access workflow analysis report for Joyner Library. Hester Campbell from R2 was retained as a consultant for a four-month time period to help implement high priority recommendations contained in the report. Through the collaborative efforts of numerous individuals in the library, substantial progress was made on eliminating backlogs, clarifying and streamlining procedures, establishing key measures, and improving customer service.
- The Government Documents Librarian submitted a report assessing the future role of government documents and government information in Joyner Library and began executing portions of the report.
- The Center for Digital Projects contributed to the development of standards and best practices at the local and state levels.
- To better serve the university community, videoconferencing facilities were upgraded and a mobile videoconferencing unit was developed.

Goal 2. Improve accessibility, awareness, and use of library collections and services.

- Administrative Services developed a detailed communication budget to identify all resources available to support marketing initiatives.
- Several collections and significant groups of resources were added by Digital Collections to the *Encore* digital asset management system, including the Eastern North Carolina Postcard collection, additional resources to the School of Art's Digital Resources Center and the Special Collections' staff pick selections.
- The Special Collections EAD finding aids were converted to the new ECU template and digital objects were incorporated into the guides.
- Digitization of the Harriot/de Bry volume is complete and images are available online.
- Members of Digital Collections presented at the SPA Paraprofessional Conference and the Librarian to Librarian Networking Summit promoting the *Eastern North Carolina Digital Library* project, digital photography and scanning techniques, and next generation library catalog tools.
- Circulation produced color bookmarks, talked to patrons at checkout about their Pull and Hold service, and promoted the service at New Faculty Orientation.
- The Electronic Resources Review Committee (ERRC) investigated and implemented several services from Serials Solutions to facilitate their work.
- Scholarly Stats and other database usage statistics were used by the ERRC to aid in making effective decisions.
- ECU joined the LOCKSS Alliance, Portico and SPARC, to ensure long-term preservation of digital resources.
- Government Documents increased its visibility by teaching several instruction sessions on finding historical government publications, encouraging the incorporation of federal information sources into other sessions, submitting an article about government documents to the Distance Education (DE) newsletter, revising three specialized web resources, and staging an exhibit.
- Several de-selection projects have been undertaken by Government Documents, Reference, the Teaching Resources Center (TRC) and others; 22,021 physical items have been removed.
- Interlibrary Loan (ILL) customized and launched the new ILLiad patron web interface, which is ADA compliant and incorporates new web technologies.

- Availability of ILL services was publicized to DE patrons through sessions held for the College of Education, Wachovia Partnership East cohorts, and others.
- ILL updated its web site, created and distributed a newsletter and submitted stories to the library's new e-newsletter to increase the department's visibility on campus, as well as integrated explanatory and help information throughout ILLiad.
- Cross training on ILLiad was provided to Circulation and Music Library staff.
- ILL expanded direct request processing and created new custom holdings groups for audiovisual materials, book chapters, photocopies, etc., to improve the speed of borrowing request fulfillment.
- As a response to their 2006 reference desk survey, the Music Library relocated that desk to maximize effectiveness.
- The Music Library developed their circulating collection, with an emphasis on monograph works, in the areas of Theory, Composition, and Musicology.
- Music also decided to implement the Wisconsin Ohio Reference Evaluation Program (WOREP).
- The North Carolina Collection (NCC) has expanded their range of instruction to include new courses in Child Development and Family Relations, Human Ecology, and Social Work.
- History Day teachers and coordinators in the region were contacted to promote use of the NCC among middle and high school students; some high school classes have visited the collection.
- In conjunction with IT, the NCC developed a list of heavily used popular titles and purchased additional copies of some of them.
- Publications & Marketing developed a monthly faculty E-newsletter.
- Ads promoting the library were placed on student transport, in the Alumni Magazine, the Mixer and the East Carolinian.
- Many library publications were created, including brochures for several library departments, invitations to library events, a catalogue for the Hanna Jubran exhibit, and the Joyner Library annual report for 2006-2007.
- Six online tutorials, which have been viewed over 600 times, were created and uploaded to YouTube by members of the Reference Department, as well as six video podcasts created in collaboration with the Laupus Health Sciences Library.
- Special Collections broadened distribution of its departmental newsletter by distributing it to all ECU faculty and appropriate discussion lists via e-mail.
- A Staff Pick web page was created and links to each week's pick are distributed to Academic Library Services and the Announce list.
- Several departments offered specialized library instruction to new faculty members.
- Approximately 30 members of the Pitt County Family Researchers attended a special event in Special Collections to acquaint them with the department's holdings.
- Innovation and Technology (IT) increased awareness of its services by posting to a blog and sending out technology newsletters to the library, as well as advertising classes available from ITCS.
- Digital Library Center (DLC) services were improved by the addition of twenty new laptops that can be checked out; new DLC services were added to the DLC web page.
- Videoconference services have been promoted on campus.
- Staff within Acquisitions, Collection Development, and Cataloging worked with staff from IT and HSL to implement the Serials Solutions suite of products.
- Technical Services established a procedures wiki.
- The video/DVD collection was relocated to the first floor reference area.

- TRC marketed the department by participating in new faculty and student orientations, sending newsletters to the College of Education faculty and contacting five new counties for presentations to faculty and staff at the county and school levels.
- The Web Editorial Board developed a tabbed search box, a new library homepage, and an enhanced staff directory that includes photographs of most library staff and links to employees' personal pages.
- Virtual tours were created by TRC and Reference and mounted on the library's web site.
- A highly successful Game Night was held to promote the library.

Goal 3. Lead the university in the areas of scholarly communication, open access and electronic theses/dissertations.

- The Associate Director served on the ECU Electronic Theses & Dissertations Task Force. The Task Force developed administrative processes and procedures for the transition from print to electronic submission of theses and dissertations and set up an online submission site with Proquest. A pilot project for online submission will begin in spring 2008, with optional online submission for all programs in spring 2009, and mandatory online submission in spring 2010. The Task Force determined that the library will receive an electronic copy of all theses and dissertations at the time they are submitted to Proquest. The library will be granted a limited, non-exclusive license to reproduce the thesis or dissertation in electronic form and make it available to the general public at no charge, subject to an embargo period, if such is selected by the student.
- Digital Collections selected and implemented the software dSpace to provide collaborative leadership in the areas of scholarly communication, electronic theses and dissertations. Configuring the software, designing the look and feel of the site, creating metadata standards, and capturing research to be ingested into the repository were part of this process.
- Circulation attended a campus meeting on electronic processing in order to understand the new paperwork that would be required for students to submit theses/dissertations for electronic processing.
- ERRC considered publishing model (including open access options and archival rights) as a major factor in the decision to license ACLS Humanities E-books.
- Government Documents continued to emphasize government information resources as a form of open access publication through the Library's links to a number of OA federal government resources, such as Science.gov and Pub Med.
- Interlibrary Loan discussed the initiatives of Goal 3 with patrons, as appropriate, when explaining the cost of obtaining materials.
- Open access and other freely-available electronic resources have been activated in Serials Solutions and are included in the library catalog as well as incorporated into service desk and instruction initiatives.
- North Carolina Collection in conjunction with the Web Services Group has identified selected titles of available periodicals with relevant entries in the North Carolina Periodicals Index for which URLs may be added, and work is under way to make those changes.
- North Carolina Collection obtained permission from the State Library to convert the film indexes of the News and Observer to digital format. The project will begin in 2009.
- Publishing & Marketing featured and promoted the library's advocacy of open access resources through the monthly faculty e-newsletters.

- Reference Department continued to stay informed about open access issues and strived to incorporate Open Access resources into the Department's resources and services partnering with Laupus Library to share ideas. Members of the department attended three webcasts on related topics, including two held at Laupus.
- Progress was made towards an Institutional Repository in the following ways: a member of Cataloging was appointed to the Institutional Repository Task Force to make recommendations concerning ETDs as needed, the IR metadata group developed a draft author intake form which will be the basis of a brief record for theses awaiting a spring 2008 test of ECU ETDs through ProQuest, a member of the Reference Department took the leadership role as acting chair, the development of the library's scholarly communication page was initiated at <http://www.ecu.edu/lib/scholcomm/index.cfm>, and a pilot is underway for *The ScholarShip*. The final URL has been established at <http://thescholarship.ecu.edu>.
- Systems explored the possibilities of the use of videoconferencing for collaboration with other universities. This led to a course for the University's global classroom being taught in the library during spring semester 2008.

Goal 4. Enhance library staff environment through opportunities such as training, mentoring, improved communication and recognition.

- The first Joyner Library fellowship recipient began her year-long program. The fellowship gives SPA employees of Joyner Library with an MLS the opportunity to obtain EPA level experience that will prepare them for careers as professional librarians.
- Staff members from other departments worked at service desk and one participated in library instruction programs.
- A library 'Kudos' board was created allowing staff to publicly recognize other staff's excellent work. One Kudos recipient and one Kudos giver receive a prize per month.
- Administrative Services trained library staff in completing travel forms and expense recovery documents, provided a one-day supervision course; and disseminated information about applicable Solinet courses to library staff.
- Administrative Services provided counseling services as requested. Seventy personal consultations were provided.
- Administrative Services provided coaching to supervisors and managers as needed. Performance management, leave, human resource (job description writing and editing) and budget assistance were available. A number of supervisors and managers used these coaching opportunities.
- Administrative Services reviewed and refined the operating budget, acquisition budget, and special event processes to improve communication about these processes.
- Digital Collections staff made presentations at the SPA Paraprofessional Conference and the Librarian to Librarian Networking Summit covering the *Eastern North Carolina Digital Library* project, digital photography and scanning techniques, and next generation library catalog tools.
- Digital Collections staff attended the NISO Digital Preservation Forum and Computers in Libraries Conferences.
- Circulation staff engaged in cross training with Government Document for maps circulation and basic assistance was provided to Interlibrary Loan.
- All Interlibrary Loan staff attended the annual North Carolina ILL Users Group Meeting and some members attended the OCLC ILLiad International Conference.

- Reference successfully merged with the Government Documents and Microforms Department in July 2007.
- Reference established and strengthened its relationship with the evening coordinator of the DLC in planning and execution of several initiatives, including Game Nights @ the Library, camcorder check out, and purchase of comfortable seating for the first floor.
- Reference strengthened its relationship with the Circulation Department through various activities.
- Reference actively partnered with Laupus Library on open access issues and attended three webcasts on related topics, including two held at Laupus.
- Reference mentored an intern from March to May 2007 and the library fellow since July 2007.
- Systems staff created The Joyner Ten to introduce staff to Web 2.0 tools.
- The Web development team created a "sandbox" for others to use and experiment with new technologies.
- The System Liaison Group reorganized into the TAG group, which will be reassessed at the end of the Spring 2008 semester.
- Technical Services staff engaged in a variety of approved development opportunities including: auditing Music Appreciation, MUSC 2208 (2 credit hours), as part of music cataloging training; attending the Great Migration: Audio Preservation in the Digital Age workshop offered by the North Carolina Preservation Consortium at UNC-Chapel Hill; completing the four-week online course Metadata for Digital Collections; numerous Solinet classes; and attending the Basic Book Repair workshop at Laupus Library.
- TRC held five departmental training sessions during the year: Outlook Calendar Training, Microsoft Excel Training, Joyner Library Pull and Hold Service, National Science Digital Library Training, and I-Clicker Training.

Goal 5. Review and assess facility needs.

- Administrative Services provided budgetary information to the Executive Committee throughout the space planning process.
- Building Operations was heavily involved in the space planning process with the Building Operations Manager working with both the Dean of Libraries and space planning candidates.
- The Library purchased Science Direct back files, subscribed to two new JSTOR collections, and is currently evaluating both Springer and Taylor and Francis back files for future purchase with the intent of using said electronic resources to help free up shelf space in the library.
- Government Documents produced a brief report on the future space needs of their collection.
- The Music Library investigated the possibility of having an external addition to the Music Library placed on the capital project list. This led to inclusion of the issue on the list of areas to be addressed as part of the Joyner Library space planning project and is, in effect, a first step toward inclusion on the university's capital project list.
- Reference oversaw the completion of the renovation of the library's electronic classrooms. Changes included new furniture, updated equipment and classroom management software, and the addition of painted murals.
- The Student Services Committee installed new images pulled from the Daily Reflector Negative Collection in the frames located near the entrance to the DLC. In addition, the committee has proactively responded to student and faculty suggestions for enhancing library spaces by placing

a series of purchase requests for items such as portable dry-erase boards and camcorders and increasing the number of group study rooms.

- Systems upgraded the computers in the library's electronic classrooms and provided additional laptop computers to Circulation for check out by students.
- Numerous individual study carrels were removed and replaced with tables for collaborative study.
- Systems oversaw upgrades to the videoconferencing displays in rooms 1418 and 1426.
- The Video/DVD collection and their associated shelving were moved to the first floor of the library, near the Reference Stacks. New shelves have been ordered for the TRC to replace those that were moved.
- TRC had an interior designer assess the space occupied by the Ronnie Barnes African-American Resources Center and make suggestions as to the type of leisure furniture that should be purchased for the area.
- TRC outreach materials have been relocated to a storage area shared with Administrative Services (Development Office) in the basement of the building. In addition, temporary shelving has been erected in room 2102 to enhance storage space in the area.

**Academic Library Services
2007-2008 General Revenue Budget**

Salaries

Faculty	\$2,309,236	
Graduate Assistants	146,363	
Staff Salaries	2,727,940	
Fringe Benefits	1,282,108	
Student Wages	152,175	
<i>Salaries Sub Total</i>		\$ 6,617,822

Operating

Supplies	\$ 210,560	
Materials/Preservation	51,181	
Furniture & Equipment	490,233	
Contractual Services	92,317	
Travel	95,922	
Current Services	271,382	
Other Fixed Charges	94,232	
<i>Other Sub Total</i>		\$ 1,305,827

Materials

Acquisitions	\$ 3,523,453	
Virtual	2,075,539	
Library Network	85,568	
Archives	1,501	
<i>Materials Sub Total</i>		\$ 5,686,061

Grand Total **\$13,609,710**

**EAST CAROLINA UNIVERSITY FACULTY SENATE
ACADEMIC, APPELLATE, AND SENATE COMMITTEE
ANNUAL REPORT**

2007-2008 Academic Year

COMMITTEE: Libraries

1. Membership (include ex-officio members).

Regular Members: Salman Abdulali (Chair), Lillian Burke (resigned 2008-02-06), Juan Daneri, Thomas Douglass (Vice-chair), John Heilmann, Patrick Valentine (Secretary), James Wirth

Ex-Officio Members: Larry Boyer (Director of Academic Library Services and Representative of Chancellor), , Kathy Cable (Faculty Senator), Dorothy Spencer (Director of Health Sciences Library), Beth Winstead (Representative of Chair of the Faculty)

2. Meeting Dates (include members present*).* [and members who contributed to committee action, but were not at the meeting.](#)

September 19, 2007: Salman Abdulali, Lillian Burke, Juan Daneri, Tom Douglass, John Heilmann, Patrick Valentine, Kathy Cable, Beth Winstead, Jeff Coghill (for Dorothy Spencer)

October 17, 2007: Salman Abdulali, Jim Wirth, Juan Daneri, Patrick Valentine, Kathy Cable, Dorothy Spencer, Larry Boyer, Beth Winstead

January 16, 2008: Salman Abdulali, Tom Douglass, Jim Wirth, Juan Daneri, John Heilman, Patrick Valentine, Beth Winstead, Jeff Coghill (for Dorothy Spencer), Jan Lewis (for Larry Boyer)

February 20, 2008: Salman Abdulali, Tom Douglass, Jim Wirth, Juan Daneri, John Heilman, Patrick Valentine, Beth Winstead, Kathy Cable, Dorothy Spencer, Larry Boyer

March 19, 2008: Salman Abdulali, Tom Douglass, Jim Wirth, Juan Daneri, John Heilmann, Patrick Valentine, Larry Boyer, Jeff Coghill (for Dorothy Spencer)

April 16, 2008: Salman Abdulali, Jim Wirth, Juan Daneri, Patrick Valentine, Beth Winstead, Kathy Cable, Dorothy Spencer, Larry Boyer

3. Subcommittees established during the year (include progress and/or completion of work). None.

4. Accomplishments during the year, especially as addressed through committee goals. Please include recommendations made to any University agency other than the Faculty Senate that will be noted under #5.

The committee received a report from the Libraries on trends in the Libraries budget. The committee discussed library policies and trends related to Circulation Policies, Collection Development Policies and Special Collections. The committee discussed the proposed Institutional Repository with the library administrators.

5. Reports to the Faculty Senate (include dates and resolution numbers). None.
6. Business carried over to next year (list in priority order). None.
7. Evaluation of the committee (include anything that hindered or assisted the committee's work during the year).
 - A. Charge: Could be clearer (see item 8 below).
 - B. Personnel: Good
 - C. Attendance: Good
 - D. Responsibilities: See comments on Charge.
 - E. Activities: Library staff were very helpful in acting as resource persons to the Committee. Special thanks to Lisa Barricella, Jeff Coghill, Jan Lewis and Maury York for their participation in Committee meetings.
8. Suggestion(s) to the Chair of the Faculty and/or Faculty Senate for improving the effectiveness of the committee.

The Faculty Senate leadership and the library administration should jointly clarify the charge of the committee with respect to which library policies come under the responsibility of the Committee, the role of the committee at each stage in the development of the policies, and the Committee's responsibilities in reporting the policies to the Faculty Senate.

9. Does the Committee's organizational meeting next year need to be earlier than the date set this year? No.

Chairperson: Salman Abdulali

Secretary: Patrick Valentine