

### Table of Contents

Dean's Column
Recovery from Water Damage2
NEW: Single Service Point, 3rd Floor2
Mango Languages Online Language-Learning Database
Quiet Room-NEW on 1st Floor
RIS Scavenger Hunt4
SPIN: Funding Database4
Tom Eamon Book Talk, October, 20142
Rare North Carolina Report in Newly Accessioned Collection
Audubon Display, 1st Floor
NEW Services from Circulation and ILL6
Teaching Resources Center, Fall Exhibits6
Recycled Magazines from the Green Committee
Library Instruction
Author Reception: Alan R. Bailey
Hear aynarianea

### Dean's Column



Jan Lewis

It was a busy summer at Joyner Library, as we repurposed physical spaces, redesigned our website. added resources, and adopted a new strategic plan. Room 1019 is now an absolute quiet area, helping meet a need underscored in our spring student survey. Reference services and research space for all of Special Collections' departments (Manuscripts and Rare Books, University Archives, and the Verona Joyner Langford North Carolina Collection) are now provided at a single service point inside the North Carolina Collection on the third floor of the library. The changes include a well-lit, newly-furnished space for researchers, easier patron access, and expanded weekend and evening hours.

The website redesign

addresses a number of concerns expressed by students and faculty. It simplifies subject access to electronic resources. incorporates unique images from our Digital Collections, and provides a top-level link to Google Scholar. Web pages for Scholarly **Communication Services** and Distance Education have been completely revamped with new content. New resources available to the **ECU** community include Mango Languages, three additional Archives Unbound collections, American **Geophysical Union e-books.** and Caribbean Newspapers, 1718-1876. Most of these purchases were made possible by end-of-year funding from the Division of Academic Affairs.

Academic Library Services has developed goals covering the period July 1, 2014-June 30, 2016. The goals are mapped to the new ECU Strategic Plan and are supplemented by objectives crafted by ALS departments and committees. I am excited about many of the new and expanded services we are planning. Watch this column for further updates, and please contact me by phone (328-2267), email, or in person with questions, concerns and suggestions.

### Joyner Personnel Team-Up to Minimize Water Damage

Thanks to the quick response of Joyner Library personnel, damage from a major water leak was minimized after it was discovered early on the morning of June 29, 2014.

The leak was caused by a rusted pipe in the Library's conservation lab adjacent to the <u>Verona Joyner Langford North Carolina Collection</u> and the <u>University Archives</u> on the third floor. After being discovered by Dale Sauter, interim head of the Manuscripts and Rare Books Department, Library personnel partnered with ECU Police and ECU Facilities to quickly stop the leak and assess the damage.

The Library's response was coordinated by its Disaster Response Team and included contributions by more than thirty Library employees, many of whom abruptly dropped their weekend plans in order to respond to the emergency. Thanks to their swift and coordinated response, damage to collections was significantly reduced.

Damaged items include forty-six boxes of university records, twenty-five bundles of architectural drawings, and approximately 1,500 books in the HV-HX call number range. Of the damaged books, roughly 900 were able to be dried out and returned to the stacks. The remaining titles were discarded. Efforts are currently underway to work with relevant ECU faculty to make acquisitions that will fill the resultant gaps in the Library's holdings.



# Special Collections Research Room Gets a New Space

Joyner Library Special Collections is happy to announce a big change in the manner in which we serve patrons. Beginning the fall of 2014, all of Special Collections' departments (Manuscripts and Rare Books, University Archives, and the Verona Joyner Langford



North Carolina Collection) will provide reference services and research space at a single service point inside the North Carolina Collection on the third floor of the library. The changes include:

- A renovated space for researchers that is well lit and newly furnished.
- Easier access for patrons.
- A single desk to get research help staffed by a talented and well-trained staff.
- Expanded hours to serve Special Collections researchers on evenings and weekends.

# Joyner Library Acquires Mango Languages

Joyner Library is pleased to announce its acquisition of the Mango Languages online language-learning database. Freely accessible to all ECU students and personnel, Mango Languages offers a fast and convenient solution for meeting many of the ECU community's language-learning needs. Simply visit the database homepage via https://lib.ecu.edu/databases/mango and create a Mango Languages profile to access this unique resource.

Mango Languages currently offers over 60 foreign language courses, 16 English as a Second Language (ESL) courses, and specialty language courses such as Latin, Ancient Greek, Biblical Hebrew, and a fun bonus for ECU fans! — Pirate. For some of the languages, the database includes access to feature films that enables users to enhance their learning by watching foreign films supplemented by interactive content.

Joyner Library's acquisition of Mango Languages comes as a result of repeated requests from the ECU community for an online language learning database. During the fall of 2013, Joyner Library provided a one month period of university-wide trial access to Mango Languages. Feedback from the period of trial access was very positive and funds became available in the summer of 2014 for Joyner Library to move forward with the acquisition.

Mango Languages may be accessed online at https://lib.ecu.edu/databases/mango. For more information, please contact a librarian at http://www.ecu.edu/cs-lib/libask.cfm.



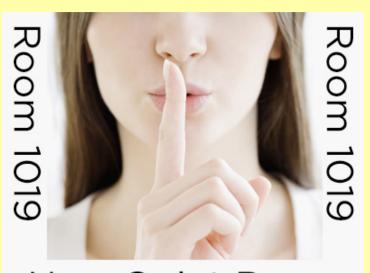


# New Quiet Room at Joyner Library

Joyner Library is pleased to announce room 1019 is now an absolute quiet room. The absolute quiet room is designed for library users wanting space free of nearly all ambient **noise.** In addition to a prohibition on talking and headphones, cell phones and other devices must be silenced (not just set to vibrate) upon entry. The creation of

this quiet space is in response to the spring 2014 student survey. The room is open during normal library operating hours.

The third floor remains a quiet study area although cell phones (set to vibrate), headphones, etc. are permitted. Security guards will increase patrol of the area to better enforce reduced noise levels.



New Quiet Room at **Joyner** Library

### RIS Scavenger Hunt

This fall the Research & Instruction

Department is introducing a new iPad-based scavenger hunt for use in library instruction.

"Snap 6" asks students to find and photograph six important locations around the building.

This home grown app teaches students about the physical building and how to use the Library of Congress classification system to find a book on the shelf.



## SPIN: A new Funding Database

ECU Libraries encourage faculty members and students to learn more about and begin using the new database called SPIN to find funding opportunities. SPIN, which stands for Sponsored Program Information Network, is a database of some 40,000 opportunities from more than 10,000 sponsors. SPIN is provided by an ECU Division of Research and Graduate Studies subscription to SPIN's producer, InfoEd Global. Sign up for a user account in order to track funding opportunities, save searches, and create alerts.

Information on how to use SPIN is available in this online guide: <a href="http://libguides.ecu.edu/spin\_funding">http://libguides.ecu.edu/spin\_funding</a>. Anyone interested in learning more about SPIN is encouraged to attend any of the 3 sessions offered this fall. Sign up via the Office of Faculty Excellence's website: <a href="http://www.ecu.edu/ofe/sessions-2014-fall.cfm">http://www.ecu.edu/ofe/sessions-2014-fall.cfm</a>. Librarians will staff 2 drop-in sessions for former users of Pivot who want to begin using SPIN. For more information, write ScholarlyComm@ecu.edu.



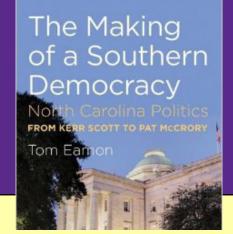


### Tom Eamon Book Talk, October 2014

The Special Collections Division of J.Y. Joyner Library and the North Carolina Studies Program of the Thomas Harriot College of Arts and Sciences are pleased to host a book talk by Tom Eamon regarding his recent book: The Making of a Southern Democracy: North Carolina Politics from Kerr Scott to Pat McCrory.

Professor Eamon has taught political science at East Carolina University for over forty years. His teaching and research interests include American political parties, southern politics, and minority participation in the political process.

The session will be held on October 22, at 3:00 p.m. in the Fourth Floor, Special Collections Reading Room of Joyner Library. Light refreshments will be served. Students, faculty and the general public are welcome to attend.



### Rare North Carolina Report in Newly Accessioned Collection

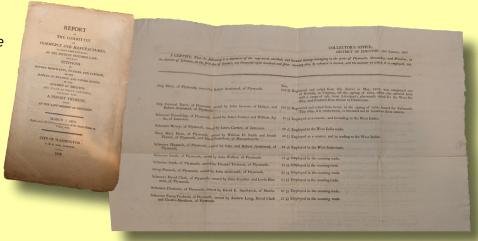
One of our newly accessioned collections is The Elizabeth Vann Moore Papers, Manuscript Collection #1215. These papers contain a rich history of Colonial North Carolina. Among the items is an 1806 report by the city of Washington, North Carolina. This report is one of only a few originals owned by all libraries and archives in the United States. The report will be transferred to Joyner's North Carolina Collection's Rare Book collection.

The official title is Report of the committee of commerce and manufactures, to whom were referred, on the sixth December last, several petitions of sundry merchants, traders

and farmers: on the waters of Roanoke and Cashie rivers, in the district of Edenton, and state of North Carolina; together with a report thereon, made at the last session of congress. The publisher is identified as "City of Washington: A. & G. Way, printers, 1806." The report is 6 pages in length and also has a foldout two-sided chart.

The immediate outcome of this report was an important 1808 Act of Congress that made Plymouth, North Carolina a port of entry. On the same day an Act was also passed appointing a customs officer to the port. Another development directly related to this report included the establishment of the Roanoke River Light Station. In addition, another outcome was the creation of the Roanoke River Navigation, making it navigable for flat bottom boats from as far away as Salem, Virginia.

Thanks to independent researcher, John Collins for his information on this report.



## New Print in Audubon Display

The Audubon Print Exhibit Case, near the entrance to the classrooms in the Lobby Area of Joyner Library, now has a new print on display. The new print, from a ca. 1825 watercolor by John James Audubon, is of the Ruffed Grouse (Bonasa umbellus). It will remain on exhibit through 12 December 2014. The print is from the Library's copy of John James Audubon's Fifty Best Watercolors from the Original Watercolors Preparatory for John James Audubon's Birds of America (2006).

The print of the Ruffed Grouse replaces Audubon's print of the American White Pelican, which had been on exhibit since 25 June. It is accompanied by captions recognizing the donor, giving a biographical sketch of John James Audubon, describing the image and its history, and describing our copy of *Audubon's Fifty Best Watercolors*.

Here is a link to another version of the print: <a href="http://www.audubongalleries.com/">http://www.audubongalleries.com/</a> pictures/07358.jpg



Print from a ca. 1825 watercolor by John James Audubon

### NEW from Circulation and Interlibrary Loan

### Let us scan for you!

Save time and money by using our Document Delivery service to scan articles and chapters from the library's print and microfilm collections and deliver them to you by email. Place requests through <a href="LLiad">LLiad</a>, as you do for Interlibrary Loan.

### Can't Find It? Request it!

Did you know that your students and you have access to materials owned by libraries across the state and around the world? The Interlibrary Loan service has convenient online request forms in <a href="LLiad">ILLiad</a> that let you request anything you want. We look for it and try to get it for you at no cost to you. Articles and book chapters often come within a few days and are often delivered by email. Books, DVDs, and other loaned items often arrive within a week or two; you can chose to pick them up at Joyner Library or at the Music Library.

### **Delivery to Your Department Office!**

Faculty & staff may now have books and media delivered to the campus library of your choice or to your departmental office. Requests may be placed through the Classic Catalog's Place Hold service. Visit our Place Hold & Office Delivery webpage for details.

#### Course Reserves: Print & Online

Looking to ensure your students have access to the research they need for your class? If so, place books, DVDs, articles, and more on course reserve through Joyner Library or the Music Library. Many of the libraries' materials as well as your personal copies may be placed on physical reserve for 3 hours, 1 day, or 1 week loan periods. Links to articles and streaming media from the libraries' electronic resources can often be embedded by the library directly into your Blackboard pages. Scans of physical articles and book chapters can also often be uploaded. Please allow up to seven days for items to be fully processed. Visit our Course Reserves webpage for details and the request forms.

## Teaching Resources Center Art Exhibits, Fall 2014

The <u>Teaching Resources Center</u> is pleased to partner with Pitt County Schools and the Greenville Museum of Art to present the annual Art from Pitt County Schools exhibit. On display in the Teaching Resources Center through October 17th, the exhibit includes

a wide variety of mediums, from carved Styrofoam and recycled materials, to oil pastel. The art was made by kindergarten through 11th graders from eleven different Pitt County schools.



"Self Portrait by Kaira Best (7th Grade)



"Untitled" by Melanie Thompson (1st Grade)



"Dancer" by Morgan Howell (10th Grade)

# Recycled Popular Magazines: A Green Committee Project

Joyner Library's Green Committee sponsors a recycled popular magazine collection that is located between the Circulation Desk and Starbucks. The committee collects gently used recent magazines from Joyner employees and puts them on display for library users to browse. Some of the titles include Rolling Stone, Real Simple, Garden and Gun, Outside, US Weekly, Southern Living and

more. After magazines are replaced by newer issues, they are donated to Student Veteran Services. The magazines have a long life cycle before they reach the recycling bin.

For more information, please contact Jeanne Hoover (hooverj@ecu.edu) or Jennifer Joyner (joynerje@ecu.edu).

### **ECU**.Libraries

### Schedule library instruction for your class this semester

Improve the quality of your students' research skills and information sources by bringing your class to the library for a library instruction session. Studies show that students who attend library instruction sessions demonstrate markedly better research skills than those who do not.



Joyner Library - East Campus



**Laupus Library - West Campus** 

#### Library Instruction

Joyner Library provides library instruction sessions to support all undergraduate and graduate classes in -person or via distance education. Library instruction is tailored to meet the needs of your class or assignment. Your students will discover the best places to find assignment or subject-specific information and learn effective search strategies. At your request we can also cover correctly citing sources, avoiding plagiarism, evaluating the quality of information sources, and other skills essential to being an effective student researcher.

#### **Research Consultations**

Did you know that students are more likely to utilize librarians when directed by faculty? Encourage your students to develop a relationship with a librarian by recommending they schedule one-on-one 30-minute research consultations with a librarian for their next research-based assignment.

# Blackboard-embedded Research Guides

We can also embed research guides directly into your Blackboard course, or can show you how to add them yourself.

#### **Instructional Services**

Laupus Library provides library instruction sessions for all students, residents, fellows, faculty, & staff in the Division of Health Sciences; as well as for any ECU class or assignment with a health research focus. Topics can include: creating effective search strategies, correctly citing sources, and evidence-based research skills.

#### Instruction Request

#### Instructional Services

#### **Research Consultations**

Laupus Library is happy to provide free, one-on-one research consultations with your liaison librarian for all members of the Division of Health Sciences. We can provide assistance formulating effective search strategies, and preparing for thesis, dissertation or manuscript research.

#### Find your Liaison Librarian

#### **Blackboard-embedded Librarians**

We can embed a <u>librarian</u> directly into your Blackboard course, or embed subject specific research guides.

JAMES YADKIN

Joyner Library

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### Author Reception Honoring Alan R. Bailey



On August 15th, Joyner Library hosted more than 75 guests for an author reception and book signing honoring Alan R. Bailey and his book Building a Core Print Collection for Preschoolers. Since children develop critical language and early reading skills

necessary to enter kindergarten between birth and age five, reading aloud is one of the most influential steps librarians, teachers, parents, and caregivers can take to foster preschoolers' literacy skills. Early exposure to books heavily influences vocabulary knowledge, which in turn improves later reading skills and helps foster lifelong literacy. Highlighting more than 300 birth-kindergarten titles, Bailey's book offers:

- A hand-picked selection of quality books adeptly chosen to help develop crucial literacy skills
- Thorough annotation of each title, including a full bibliographic record, a short summary, and journal reviews

- Chapters organized by type of book, from primary skills books, wordless picture books, and rhyming books, to toy and movable books
- A list of additional resources helpful for building a core collection

Over his 30-year career as a professional librarian, Bailey has served as a public school librarian, a branch manager of a public library, and has worked in community college and university libraries. For more than 18 of those years, he has been directly responsible for developing collections for young children. Bailey has been selected to serve on the 2016 Randolph Caldecott Award Selection Committee, is a reviewer for the "Children's Literature Review" column in Language Arts, the journal of the Elementary Section of the National Council of Teachers of English, and has served multiple terms as a member of the Coretta Scott King Book Awards Jury. He currently serves as associate professor and head of the Teaching Resources Center at East Carolina University's J.Y. Joyner Library.

# User eXperience at ECU Libraries

The term "User Experience" or "UX" refers to the typical user's experiences with a product, space, or service. It has increased in popularity with the explosion of the web, computer-based applications, and mobile devices. UX is not limited to technology. It is a blend of the study of human computer interaction (HCI), user-centered design, psychology, and ergonomics.

In the past, libraries depended on users to learn the library system. Thanks to libraries' rapid adoption of discovery services over the last five years and their renewed focus on user experience, researchers are now more likely to view the library as a preferred gateway to begin their research process. Even when users begin their research with Google or Google Scholar, the library still plays an important role in providing access to subscription-based content.

Although the benefits of the library are known, in today's fast-paced and stressful world, user frustration is one of the library's biggest issues. Students, faculty, and researchers do not want to be hindered by an antiquated system that is difficult to understand and use. A strong focus on UX will help to alleviate some of the frustration users face when interacting with the library.

Joyner Library is committed to improving UX in the ECU community as we connect people to information and empower their lifelong learning by developing robust collections, superior services, and people-friendly spaces. Staff are being deployed to manage UX studies of our most important products and services and we're looking forward to using the results of these efforts to improve our offerings.